

HotelsofJacksonville.com Supports Great Acts of Service

Display exemplary service and you could receive a complimentary night stay at one of the HotelsofJacksonville.com hotels. You can also nominate someone you believe has proven they deliver commendable service to others for the chance for both of you to win a relaxing two night getaway package at the Quality Suites Oceanfront in Jacksonville Beach, Florida and includes beach rentals and room service for two from Carrabba's Italian Grill.

The Details:

By doing your job everyday and demonstrating exemplary customer service in any industry, you could receive a free night stay at a select hotel from HotelsofJacksonville.com.

Our managers are roaming the city everyday looking for the best of the best. Because we take great pride in the customer service our hotels offer, we look for it in our community as well.

Perform everyday with a smile and anticipate the needs of your customers and you may find yourself with a mini-vacation as a reward.

If you choose to nominate someone, you and the nominee could be the recipient of a two night getaway package at the Quality Suites Oceanfront.

One set of packages will be given away each quarter.

Terms and conditions

This offer is based on availability.

Complimentary rooms must be reserved at least 72 hours prior to arrival.

Advance reservation is required. No advance deposit necessary and individual hotel's standard cancellation policies apply. Rewards certificates are non-transferable.

Applicable taxes apply.

Blackout dates apply and there are a limited number of complimentary rooms available at each select hotel.

Rooms will be booked on a "first come first served" basis.

The program starts October 1, 2009 and ends on March 31, 2010. If a guest is staying for multiple nights, the free night is applied to first night of stay only. There is only one complimentary night per household through-out the duration of the promotion. Complimentary night must be redeemed by December 30, 2010.

2009 OFFICIAL CONTEST RULES

- 1. Entry:** NO PURCHASE NECESSARY. PURCHASE DOES NOT IMPROVE CHANCE OF WINNING. CHANCE OF WINNING DEPENDS ON DISCRETION OF MANAGEMENT AND TOTAL NUMBER OF ELIGIBLE ENTRIES. Enter by completing all necessary information requested at www.hotelsofjacksonville.com. Only one entry allowed per household. Contest begins October 1, 2009 at 12:01 am EST and ends on March 31, 2009 at 11:59 pm EST. Automated/robotic entries will be disqualified.
- 2. Eligibility:** ONLY U.S. AND CANADIAN RESIDENTS WHO ARE 18 YEARS OF AGE OR OLDER ARE ELIGIBLE TO ENTER THIS CONTEST. Employees of HotelsofJacksonville.com, Quality Suites Oceanfront, Best Western Oceanfront, Days Inn Neptune Beach or Best Western Jacksonville Airport, their respective parents, subsidiaries, or affiliates, and members of their immediate family may not participate.
- 3. Winner Selection:** Customer Service winners will be selected at random by HotelsofJacksonville.com representatives. Online Prize winners will be selected in a random daily drawing from among all eligible entries from October 1, 2009 at 12:01 am EST and ends on March 31, 2009 at 11:59 pm EST. The prize winner will be notified by e-mail, at the same e-mail address with which the entrants entered the contest. All winners' names will be posted at www.hotelsofjacksonville.com on or before February 28, 2010. The prizes must be accepted "as is" - no substitution or transfer of a prize is permitted and no cash equivalent will be awarded. If a prize winner cannot be contacted or is disqualified, HotelsofJacksonville.com reserves the right to determine an alternate prize winner. For a complete list of winners, send a self-addressed stamped envelope to HotelsofJacksonville.com Free Night Giveaway, 11 First Street North, Jacksonville Beach, FL 32250 by April 30, 2010.
- 4. Customer Service Prizes:** 500 one (1) night certificates will be awarded. The breakdown for number of certificates are as follows: Quality Suites Oceanfront - fifty (50) - approximate value = \$200 each, Best Western Oceanfront - fifty (50) - approximate value = \$150 each, Holiday Inn Express - Jacksonville Beach - one hundred (100) - approximate value = \$140 each, Days Inn Neptune Beach - one hundred fifty (150) - approximate value = \$80 each and Best Western Jacksonville Airport - one hundred fifty (150) - approximate

value = \$80 each. **Service Nomination Prize** consists of free two (2) night stay at the Quality Suites Oceanfront for winner AND the person who nominated him/her. Winners will be provided a gift certificate that is valid for two (2) room nights. Winner will also receive up to \$50 credit for beach rentals from Rent Beach Stuff.com and Carrabba's room service (up to \$50 value). Total value of getaway = \$1360 each set. In order for a winner to properly tender the gift certificates, winner MUST follow the room reservation instructions included with the certificate. Total value for all prizes offered is approximately \$57812.00.

5. **General Conditions: VOID WHERE PROHIBITED BY LAW.** The laws of the United States govern this contest. All federal, state and local laws and regulations apply. This contest is not to be used in connection with any form of gambling. The prize winner is responsible for all state and federal income taxes and all other fees and surcharges of whatever kind applicable to his or her prize. Except where legally prohibited, the prize winner grants permission for HotelsofJacksonville.com or its entities and its advertising and promotional agencies, and those acting under the authority of each, the right to use the prize winner's name and/or likeness in perpetuity for advertising and/or promotional purposes in all media now known or hereafter discovered, worldwide and on the world wide web, without notice, review, approval, or additional compensation. Delivery and use of the prize is subject to the prize winner's completion of all documentation required by law or otherwise required by HotelsofJacksonville.com. By entering this contest and/or using any prize, entrant agrees: (1) to release HotelsofJacksonville.com, their respective parents, subsidiaries and affiliates and their respective shareholders, officers, directors, employees, members, agents and assigns from liability of any kind or nature for any loss, claims, damages, or injuries of any kind associated with participation in this contest or with acceptance and use of any prize; (2) to receive phone, email and mail solicitation from HotelsofJacksonville.com, even if otherwise listed on a do-not-call list or other similar list; and (3) to be bound by these rules and any decisions of HotelsofJacksonville.com relating to participation in the contest, selection of winners and awarding of prizes, whose decisions are final. Persons who violate any rule, gain unfair advantage in participating in the contest, or obtain winner status using fraudulent means will be disqualified. If the conduct or outcome of the contest is affected by human error, any mechanical malfunctions or failures of any kind, intentional interference or any event beyond the control of Ocean HotelsofJacksonville.com; HotelsofJacksonville.com reserves the exclusive right to terminate this contest, or make such other decisions regarding the outcome as it deems appropriate.